### 8x8 Brand Guidelines

### Logos

### Logos & Messaging

The 8x8 logo is our primary brand mark. It represents our company and it is how our customers identify our products and services.

The 8x8 logo should work across all media. The style you choose will depend on the environment in which the logo appears.

The logo is always by itself and never appears with a tagline

### 8x8 Logo usage

### **Clear Space**



### **Variations**





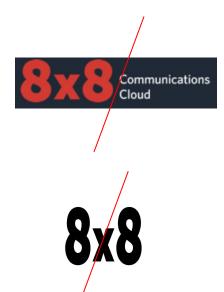
One Color



Reversed (for color backgrounds)



Black & White









X Series X Series X Series X Series X-Series X-S

### Color

### **Color specifications**

### Primary

Black #121111 R18 G17 B17 C73 M67 Y66 K83 PMS neutral black c

Dark gray

#76787b

R118 G120 B123

C56 M46 Y44 K10

Red #E52920 R229 G41 B32 C6 M98 Y100 K1 PMS 485 C

### Neutrals



Medium gray #D9D9D5 R217 G217 B213

Light gray #F1F3F4 R241 G243 B244



R255 G255 B255 C14 M10 Y13 K0 C4 M2 Y2 K0 C0 M0 Y0 K0 PMS Cool Gray 9 C PMS Cool Gray 2 C PMS Cool Gray 1 C

### Secondary

Accent



Dark Red #9A2126 R154 G33 B38 C26 M98 Y91 K23 PMS 7628 C

Purple #554B6A R85 G75 B106 C72 M73 Y36 K20 PMS 5275 C



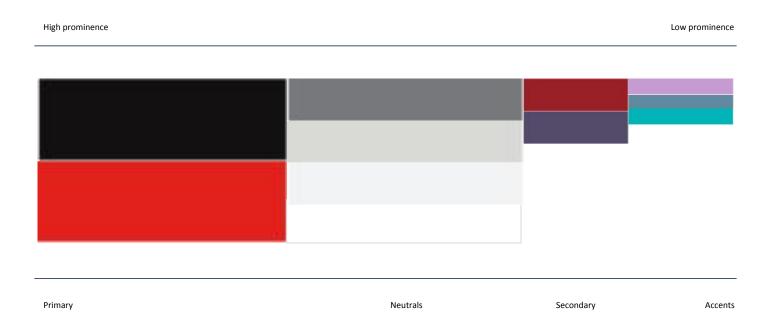
Slate #5F8AA0 R95 G138 B160 C56 M24 Y11 K34 PMS 5415 C

Light purple #C69BD1 R198 G155 B209 C21 M42 Y0 K0 PMS 2567 C

White

#FFFFFF

Our primary colors are black, red and white. Our secondary colors may be used to support our primary colors but are used sparingly to bring a pop of color when required.



### Typography

**Roboto Slab** is a contemporary serif that helps communicate in a human, approachable manner.

Use Roboto Slab as the lead typeface for headlines when introducing ourselves and when speaking to our existing customers.

**Open Sans** is a clean and legible font used for subheads and body copy.

## Hi, I'm Roboto Slab. I'm used for headlines

And I'm Open Sans. I'm used for subheads and body copy. Headline Roboto Slab Reg Size: 73pt Tracking: 0 Leading: 80 Subhead Open Sans Reg Size: 22pt Tracking: 0 Body copy Open sans Reg Size: 11 pt Tracking: 0 Leading: 16 \_

# This is a headline example

And this is a subhead example.

Lorem ipsum dolor sit amet, consectetur adipiscing ellt, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla

8x8

### Primary white background

Black headline Red subhead Black body copy

## This is an example of color and type

And this is a subhead example.

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, qui nostrud exercitation ullamco laboris nisi ut aliquip ex ae commodo consequat. Duis aute irure dolor in reprehenderit in voluptate vellit esse cillum dolore eu fusiat nulla

8x8

### Primary black background

White headline Red subhead White body copy

# This is an example of color and type

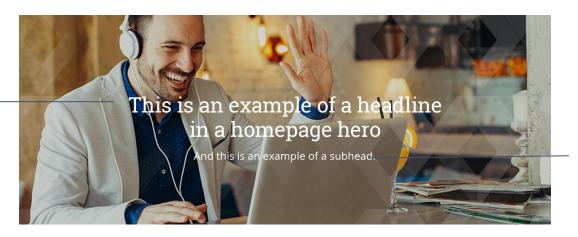
And this is a subhead example

Lorem ipsum dolor sit amet, consectetur adipriscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, qui sostrud exercitation ullam-co laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla

**8**x8

**Headline** Roboto Slab Reg Size: 55 pt Tracking: 0 Leading: 64

### Centered headlines and subheads on homepageS



**Subhead** Open Sans Reg Size: 28 pt Tracking: 0

### Typography

### CTAs Open Sans Bold

CTAs should be uppercase and set in Open Sans Bold. Do not use punctuation. If a CTA is included within a sentence or paragraph, match the case of that sentence.

### **CTAs and buttons**

### Solid Red

Use on a photograph or white or black background. No drop shadow





### Outline photography

to be used on photography or on a black background



Outline black





### Photography

### Photography

### **Overview and examples**

### The new way of communicating

The world of business communications and collaboration is changing. 8x8 is driving that change and the photography we use should reflect that. People are actively engaging throughout the day on video and teleconference through their phones, tablets, computers and video conference monitors.

Select photos that catch people in these moments. Photos should feel candid and real–not posed.











### Photography

Always use the X pattern treatment on images with a high-profile placement such as advertising, web headers, email headers, ebook and white paper covers.

Please don't put X treatment over faces.

This treatment can be used on the left or the right.

**Note:** some images may need a 10-20% black overlay in order for type to be legible

### Treatment



### Iconography



## Examples

### 8x8 X Series

### The experience is everything

Although the majority of businesses believe customer experience is key to their success, very few have a communications infrastructure that enables best-in-class customer interactions. Many enterprises today have on-premise, siloed point solutions for phone, video meetings, collaboration, and contact center. 8x8 changes this paradigm with X Series.

X Series transforms the customer experience by enabling customers and employees to interact in one system of engagement. Enterprises can now optimize valuable moments of engagement with one set of data in one system of intelligence. The results are faster time to resolution at a lower cost and a better experience for customers and employees.



The 3rd Wave of enterprise communications brings the power we have as consumers to the business creating one system of engagement and in turn, one system of intelligence. With a single cloud engagement solution, you can now arm employees with the tools they need to communicate, collaborate and access the organization's most valuable data and experts in one intelligent, easy to manage solution. One engagement platform allows you to move at the speed of employee and customer expectations, leading to less churn and more revenue.

#### X is

- · An easy transition from collaboration to phone to video
- · Full context with every live interaction
- · Centralized team messaging with all collaboration platforms
- · Data analytics on every employee and customer interaction
- Supervisor enablement and agent feedback
- Intelligent interaction between employees and customers

### 8x8 X Series

### It's all about the X

X is a series of plans that have increasingly powerful engagement capabilities. Each X in the series builds on the previous plan. X2 and X4 deliver a superior employee experience. This single solution for voice, chat, video, meeting, and content sharing across a unified mobile experience enables your team to collaborate from anywhere on any device. Our mobile and desktop applications integrate with your CRM and other systems of record, allowing employees to have context-rich communication anytime, anywhere. X5 and X8 deliver improved employee experience and deep customer engagement. By providing complete context and easy access to subject matter experts, customer service and sales teams are able to increase the speed to resolution and accelerate revenue. What sets us apart is our ability to provide real-time insights into the voice of the customer and your business through advanced analytics including our patented speech analytics, graphical interaction flows, granular interaction search and usage reports.



Delivering an exceptional customer experience is the difference observed intriving and islaing for a outsiness like ours. SXS X Series is the foundation. Leavon needs, leveraging real-time customer data, an integrated est of communications tools and providing access to the right subject matter experts to transform our employee and customer experiences."

-Ravi Kurumety, CIO Lenox Corporation

### The X8 difference

#### Before X8

 Customers had to repeat information they've already provided and a contact center agent often responds with "I don't know."

#### With X8

 Agents are armed with complete context on customers before they start a conversation and collaborate in realtime with peers and subject matter experts, both inside and outside the organization.

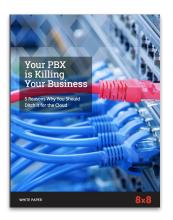
#### Before X8

 IT spent valuable time integrating disjointed solutions for voice, video meetings, collaboration, and contact center only to find it nearly impossible to create a complete and unified view of the customer journey.

#### With X8

 IT and their business partners are able to view the complete customer journey from initial contact to issue resolution with analytics based on a single data set for all employee and customer interactions.

### White paper: Your PBX is Killing Your Business



### How Your Legacy PBX Puts Your Business At Risk Your traditional PRN has served you well, in all livelihood, it's already paid for, 50 you have a corrain incentive to stack with it. That may seem like a self choice on the surface. After all, changing your communications system is a significant underhealing and entails a certain a service of the surface when it is not suffer that it is supported in the self-add and to the preferencing concerning the self-add and to the preferencing. your legacy PBX is that it just can't keep pace wit your appey Pas, or has it just carn reep pace win soaring demand for innovative communications. Communication technology is changing rapidly. So are expectations for your employees and customers. Ease of use and rich features are the order of the day. Trying to wreatle new functionality from your old PBX is a costly and unending struggle. Next generation on premises converged communication systems are more adaptable than their predicessors, but they can cost millions The longer you keen your PRX system, the greater your risks and costs, including: System outages and unplanned downtime that harm your business, reputation, and profitability of dollars. Compared to cloud communication Increasingly, more companies are embracing cloud communications not only across bundled services for voice, messaging, video and collaboration; but also through embedded what your outdated communications say about communication technologies integrated into business applications and workflows to help drive productivity. According to the 2018 Market Analysis Research Report Cloud Communication Inability to replace critical components as dated technology reaches end of life. Analysis Research Neport Cloud Communication platforms will construct to experience strong growth with an average CAGR of 2.6 50° from 2016 to 2021. Goud communications, 30°s frown as hosted voice over IP (AIPE), are prized for their adequability, educts createlying reliability, and cost efficiency, Moneover, compared to other options, they can accommodate the broadest range of communication needs, including business phone communication needs, including business phone communication needs. Attrition of in-house expertise required to maintain legacy infrastructure services, collaboration, contact centers, unified communications, and mobility.































Examples NYSE signage

**NYC Subway** 



**Times Square** 





NYSE



Silicon Valley

### Partner Co-brand

Banner ads

No X pattern

photography

treatment over

Logo placement: The 8x8 logo in co-branded banners should have equal or greater weighting to the partner logo.

The specifics of logo placement will vary by the banner aspect ratio.

Create a clean area adjacent to the CTA for placement of the partner logo.

**Photography**: Partner banner ads do not receive the translucent X pattern treatment over photography.

Cloud Phone Chat Video = Work like never before 8x8 Partner Logo

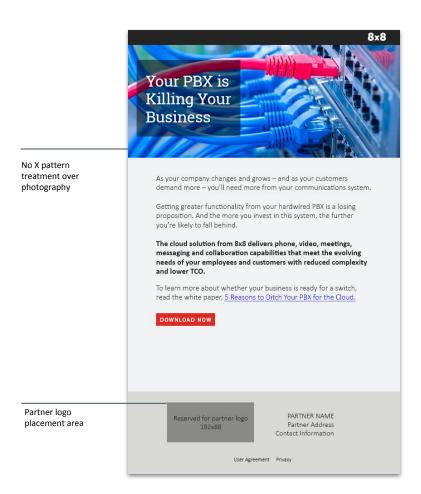




Email

**Logo placement**: The 8x8 logo sits in the header area. The partner logo is specified for the email footer.

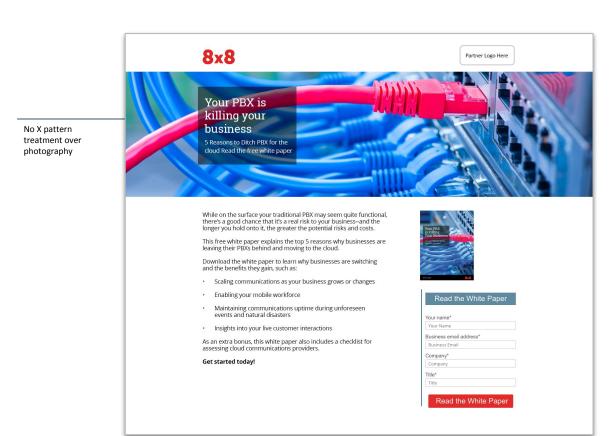
**Photography:** Partner email headers do not receive the translucent X pattern treatment over photography.



**Logo placement**: The 8x8 logo sits in the top left of the header area. The partner logo is specified for the top right of the header.

Partner logos should never be larger or more prominent than the 8x8 logo.

**Photography**: Partner email headers do not receive the translucent X pattern treatment over photography.



**Logo placement:** The 8x8 logo sits in the bottom footer area of the social card. The partner logo is specified for the bottom right.

Partner logos should never be larger or more prominent than the 8x8 logo.

**Photography**: Partner social cards do not receive the translucent X pattern treatment over photography.



Partner logo placement area

### **Additional examples**

Logo placement: The 8x8 and partner logos should be placed in the header area of the document. The 8x8 logo to the left of the partner logo.

Partner logos should never be larger or more prominent than the 8x8 logo.



